

Mentis Privacy Policy

Introduction

This privacy policy explains how Mentis uses any personal data that we may collect from you when you interact with our spaces on the internet. This privacy policy applies to our organizational website, mentisnapa.org, as well as any fundraising pages we operate through third-party platforms – which at present includes Blackbaud’s Raiser’s Edge and GiveSmart.

This policy will outline what data we collect from users, how we use that data, how we store it, as well as your rights as they relate to data collection and use.

Please note that this privacy policy pertains only to the Mentis website and does not apply to the privacy of Mentis’ clients as clinical treatment is subject to different laws and jurisdiction(s). Please see here for links to our Notice of Privacy Practices: [English](#) and [Spanish](#).

If you have any questions or concerns, please do not hesitate to reach out to us through the contact information provided below.

What data do we collect and how do we collect it?

When you visit our website you may provide us with two types of information: personal information you knowingly choose to disclose, which is collected on an individual basis, and website use information collected on an aggregate basis as you and others browse our website.

When you sign up to receive our newsletter, register to volunteer, make an online donation, or register to bid in our online auction, we ask you to provide us with any or all of the following personal information:

- Personal identification information (name, email address, phone number, mailing address, etc.)
- Information about a donation made by you to the organization (amount, payment method, donation date, and designated purpose)

Similar to other websites, our site may also utilize a standard technology called “cookies” and web server logs to collect information about how our website is used. We likewise employ Google analytics to collect similar information using cookies. Information gathered through cookies and Google analytics may include the date and time of visits, the pages viewed, time spent at our website, and the sites visited just before and just after ours. This information is collected on an aggregate basis. None of this information is associated with

you as an individual. More information about Google Analytics can be found [here](#). More information about cookies is provided below.

Please note that our event calendar integrates with Google Maps, and provides the option to add our events to your personal Google calendar. Interacting with these features means that Google may access some of your personal data, such as your calendar and your location. A link to Google's privacy policy can be found below, under 'Privacy Policies of Other Websites.'

How will we use the information you provide to us?

Mentis uses your personal data as well as aggregate website use data so that we can:

- Appropriately process and follow up on transactions that you make through our website and/or fundraising pages – including a donation, auction bid or purchase, registration to volunteer, or newsletter subscription.
- Send you our monthly newsletter and occasional other emails or updates relevant to your interest(s) in our organization.
- Improve our website.

When Mentis processes your donation or auction purchase, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent charges to your card.

Data that you provide when you make a donation or auction purchase or subscribe to our newsletter will be processed through our third-party fundraising platforms, Blackbaud's Raiser's Edge and/or GiveSmart. More information about these platforms' privacy and data security policies can be found below, under "Privacy Policies of Other Websites." **Mentis does not share your personally identifiable data with any other organizations or companies, and does not publicize donor names without the permission of the donor.**

How do we store and protect your data?

We implement a variety of security measures to maintain the safety of your data, and partner with fundraising platforms (Blackbaud's Raiser's Edge and GiveSmart) that have robust data security protocols in place. These partners adhere to industry standards to ensure the security of your personal data, including best-in-class encryption methods, restricted access to secure servers, and secure data retention and disposal practices. Only authorized Mentis staff have access to our fundraising platforms.

For more information about these third parties' privacy and security protocols, please review their privacy policies. Links are provided below, under 'Privacy Policies of Other Websites.'

We will never store your credit card information, either electronically or in hard copy.

Marketing

Mentis sends out a monthly online newsletter, in addition to other emails about other events throughout the year. If you have agreed to receive these messages, you may always opt out at a later date.

You have the right at any time to stop Mentis from contacting you. If you no longer wish to receive our newsletter and other messages, please contact us at the email and phone number provided below or unsubscribe via the link in our newsletter.

What are your data protection rights?

Mentis wants to make sure you are fully aware of your data protection rights. Every user is entitled to the following:

- The right to access – you have the right to request Mentis to provide you with a copy of your personal data.
- The right to rectification – you have the right to request that Mentis correct any information you believe is inaccurate. You also have the right to request Mentis to complete information you believe is incomplete.
- The right to erasure – you have the right to request that Mentis erase your personal data. However, this does not include any data we are obliged to keep for administrative, legal, or security purposes.
- The right to restrict processing – you have the right to request that Mentis restrict the processing of your personal data, under certain conditions.
- The right to object to processing – you have the right to object to our company's processing of your personal data, under certain conditions.
- The right to data portability – you have the right to request that our company transfer the data that we have collected to another organization, or directly to you, under certain conditions.

What are cookies and how do we use them?

Cookies are a feature of web browser software that allows websites to recognize the computer used to access a website. They are small pieces of data that are stored by a user's web browser, on the user's hard drive, and are used to help personalize your interaction with a website by remembering what information a user has accessed or entered on a given page. We use cookies to gather information about how our website is used. This information helps us continually improve our website to better meet the needs and interests of our visitors. The information provided by cookies includes the pathways followed by users to our website as they move from one page to another, the number of visitors to our website, and other aggregate data. We do not use these technologies to capture any personal information. For further information, visit allaboutcookies.org.

How can you access and correct your information?

You may at any time request access to your personal information that we have collected online and maintained in our database, by emailing us at the address provided below.

Do we disclose information to outside parties?

We may occasionally provide aggregate information about our website traffic, donors, and newsletter subscription rates to our funders. However, this information will never include personally identifiable data. We do not share or sell any personal data to any third parties.

We may disclose information when legally compelled to do so – in other words, when we, in good faith, believe that the law requires it or for the protection of our legal rights.

Third Parties

Mentis' site contains links to other sites. Mentis is not responsible for the privacy practices or the content of such web sites. But where possible, we have linked the privacy policies of other sites below.

Privacy policies of other websites

Mentis' newsletter sign-up page, donation page(s), and online donations are run through Blackbaud's Raiser's Edge, our donation database and marketing platform. Their privacy policy can be found [here](#). Mentis' calendar integrates with Google Maps. Google's privacy policy can be found [here](#).

Mentis' annual online auction and gala is run through the GiveSmart platform. GiveSmart's privacy policy can be found [here](#).

Mentis maintains an active presence on Facebook, Instagram, and LinkedIn. Both platforms actively collect a variety of user data. We encourage you to review their

respective privacy policies: Facebook's policy can be found [here](#), and Instagram's can be found [here](#). LinkedIn's can be found [here](#).

Changes to our privacy policy

Mentis keeps its privacy policy under regular review and places updates on this web page. This privacy policy was last updated in March 2025.

How to contact us

If you have any questions about Mentis' privacy policy, the data we collect, or if you would like to exercise one of your data protection rights, please email development@mentisnapa.org